

# COVID-19

## ABOUT FACE ORTHODONTICS ACTION PLAN

### Hygiene Action Plan

As part of your health care team, we are monitoring changes and updated guidelines set forth by the Australian Department of Health to ensure the safety of our patient's and practice staff. We believe that in these unprecedented times, it is imperative to maintain an educated and dedicated dental team. Our entire staff are well-versed in procedures for keeping our patients and themselves safe, including symptoms to look for and what to do in the event of exposure.

As a QIP Accredited specialist practice, we have always maintained the strictest hygiene protocols within the industry. As part of the NSQHS Standards, we have always implemented hygiene measures to help prevent infection to both staff and patients. You will notice several additional hand sanitisers in the clinic, please utilise these upon entering the clinic. Our practice has also implemented additional daily cleaning to further protect against any exposure.

### Waiting Room and Appointment Action Plan

- Patients have been advised to attend any appointments alone or only bring minimal additional accompanying persons if there are consent requirements or family commitments.
- Appointment times have been extended to allow for additional infection control measures including environmental cleaning to occur between each patient and to minimise patient contact in the waiting room
- Seating has been rearranged to allow for social distancing within our waiting room
- If you are experiencing flu-like symptoms, please seek medical attention prior to attending the practice, your appointment will be rescheduled 14 days after you last traveled overseas or had contact with a COVID-19 case, or your symptoms have resolved and are no longer considered a risk.

### Overseas Action Plan

This policy applies to all patients and all staff:

We ask that you do not attend the clinic for 14 days following arrival back into Australia. General Information Up-to-date travel advice for those planning to travel outside Australia can be found by visiting [www.smarttraveller.gov.au](http://www.smarttraveller.gov.au). A National Coronavirus Health Information Line can be reached by calling 1800 020 080.

Thank you for respecting our measures and our commitment to minimise any risk to our patients and staff at About Face Orthodontics.



### FEELING UNWELL?

IF you have a fever (or history of fever) OR acute respiratory symptoms (cough, sore throat, shortness of breath), call your GP for advice, or, in an emergency, call 000.